



**children's therapy services**

Occupational, Physical and Speech-Language

phone 512.331.1999 [www.homeCTS.com](http://www.homeCTS.com)

## **Illness and Cancellation Policy**

Dear Parents,

If your child is sick with fever, diarrhea, rash or any contagious illness, we require that you cancel your child's appointment until your child is fever free without fever reducing medicine or no longer contagious for 24 hours. This is to protect our therapists and other patients from unnecessary risk.

We appreciate 24 hours notice for cancellations or rescheduling. In the event you can not give 24 hours notice, we require 2 hours notice or you will be billed a \$50 fee to cover the Therapist's travel and preparation time. A full visit fee will be charged for any subsequent occurrence. These fees can not be billed to insurance and must be paid at the next visit to continue therapy.

To cancel or reschedule an appointment, please contact your therapist directly on her cell phone.

We appreciate your understanding in this matter. We are truly grateful to have the opportunity to work with your family and we welcome any suggestions you have to make your child's experience with us the best it can be.

In appreciation,

Jennifer Young, PT, MS  
Physical Therapist, Owner  
512-331-1999

Effective January 1, 2005